



## **Rivenwood Incident: FAQs (20 August, 11am)**

### **Rivenwood Site**

#### **1. What is happening inside the cordon?**

Thanks to the efforts of all partner agencies, the military engineers at the Rivenwood cordon site have made better progress than expected overnight. This morning (Tuesday 20<sup>th</sup>) they are working to complete the mitigation system around the device (the construction of a sand filled blast mitigation structure).

They have also been able to put in place additional mitigation measures to better protect properties and utilities on the site.

#### **2. Has the gas/ electricity/ water been turned off in the cordon area?**

No, gas provision has been reduced to a low level in the interests of safety but neither gas, electricity nor water have been turned off.

#### **3. Will 1st Street/1st Avenue be evacuated as currently access is restricted but this is assumed to stop tourists?**

If homeowners or residents have not been spoken to directly by police, or have not received information in relation to this matter, it's unlikely that they will be impacted by the clearance operation at this time.

#### **4. How will I know when I can return to my property?**

Information on when it is safe for residents to return to their properties will be shared by the PSNI via press and social media channels.

The PSNI and all other agencies involved want to return people to their homes as soon as possible but only when it is safe to do so. Residents are advised that this may be on a phased basis.

## **Ards Blair Mayne Emergency Support Centre**

### **1. I don't need overnight accommodation can I still come to the support centre during the day?**

Yes - the emergency support centre at Ards Blair Mayne offers support and advice as well as overnight accommodation. Staff from the Health Trust, Housing Executive and Red Cross are available to speak to any residents who have queries. Light refreshments (tea/ coffee/ fruit/ biscuits/ sandwiches) are available free of charge throughout the day at the centre.

### **2. Where can urgent expected post be collected?**

Post will be sent to your local depot for collection if your house is inside the cordon and cannot be reached.